



*Holy Cross College,
Ryde*

11 December 2009

Dear Parents,

Former TEC students: Options for TEC computer use, Year 9 &10/2010

For Year 8 parents, the end of the 2009 school year for your son also marks the conclusion of your son's enrolment in the TEC Program. While the TEC Program only runs in Years 7 and 8, the College recognises the investment you have made in providing the notebook computer to your son to use as a tool in their education and encourages students to continue using this tool as they move into Year 9. *For Year 9 parents*, some of your sons have continued to use their Mac notebooks at school in an unsupported way.

In order to provide an appropriate support model into the future for all former TEC students, the College will be offering the following options for 2010:

- **Continue with the TEC Support and Maintenance Program**
The TEC Support and Maintenance Program will continue to provide your son with support and maintenance from the College for your son's notebook computer. This includes continuing the use of the College software licensing, access to the College ICT Helpdesk for service and support (and liaison with MAC1 for warranty/insurance repairs), access to the College wireless network and Internet and other ICT facilities, and provision of a locker.
The cost of this will be \$275.00 and will replace the \$135.00 College Technology Fee.
- **Discontinue College Support of the TEC Notebook Computer**
Families who choose to discontinue the support and maintenance provided by the College will be required to remove the College-owned software and take on the responsibility of managing any warranty and/or insurance claims directly with MAC1 Burwood. The College would not take any responsibilities for repair or maintenance of your son's computer. Your son will have access to the standard College ICT facilities provided by the College Technology Fee of \$135.00, however, he is still welcome to continue using his TEC notebook computer in an unsupported capacity.

Please indicate on the return slip below how you would like to proceed for Year 9/2010. If you have any questions, please do not hesitate to contact me at the College.

Yours sincerely

Mr Benjamin Lum
TEC Program & eLearning Coordinator

Please complete the form below and return it to the College by post using the included replied paid envelope by Friday, 15 January 2010.

I wish for my son, _____, to:

Please select an option

Continue with TEC Support and Maintenance

Discontinue College Support of the TEC Notebook Computer. I understand that I must remove all College owned software when my son concludes Year 8/2009.

Parents Signature: _____

Date: _____

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